

## 1.1 Contact Information of Crisis Management Team (Crisis Management Plan)

Function	Name	Contact Details	
		Phone (O)	Email
		Mobile	
Head of CMT/BCP	Ali Zaabi	2472 6999	zaabi@odb.com.om
		9933 1993	
	Said Al jabri	2472 6880	s.jabri@odb.com.om
		9504 0200	
Public Relations Manager/Spokesperson	Muna Baqer	2472 6849	
	Nassar Al Sawahi	2472 6850	
Security & Maintenance In-Charge	Khalifa Al Mamari	2472 6980	
		9923 3040	
	Maha Moharby	2472 6881	
		9905 5507	
Head of IT	Zaina Al Naamani	2472 6870	
		9952 7770	
	Zeidan Abdulsalam	2472 6871	
		9935 8148	
Operations Coordinator	Fatima Al Harthy	2472 6888	
		9934 7888	

	Hamoud Aliyani	2472 6891	
		9513 4086	
Alternative Site Coordinators	Fatima Al Harthy	2472 6888	
		9934 7888	
	Musallam Al Harthy	2472 6894	
Logistics Facilitators	Fatima Al Harthy	2472 6888	
		9934 7888	
	Musallam Al Harthy	2472 6894	
Branch Coordinator	Ahmed Al Hinai	2472 6856	
		9855 5455	
	Hassan Raisi	2472 6855	
		9937 4100	

### Floor Co-ordinators

Designation	Name		Office Number	Mobile Number
	Primary / Secondary			
Floor Leader / Fire Warden/ First Aid Coordinator	Ground Floor	Musallam Al Harthy	2472 6894	9808 0092
		Laila Sheidani		
	1 <sup>st</sup> Floor	Abdullah Rashid Al Hinai		
		Zainab Al Hosni		
	2 <sup>nd</sup> Floor	Omar Zeidi	2472 6991	
		Yahya Al Rashdi	2472 6877	9229 6753
	3 <sup>rd</sup> Floor	Nasser Sawahi	2472 6852	
		Mohammed Abdusalam		
	4 <sup>th</sup> Floor	Mahmood Khusaibi	2472 6828	
		Yonus Al Maimani		

## IT Support Functions

Type of service	Support contacts	Telephone	
		GSM	EXT
1. ICBS System	<ul style="list-style-type: none"> <li>Anish Baby</li> <li>Yahya Al Rashdi</li> </ul>	92276170 99811144	<ul style="list-style-type: none"> <li>872</li> <li>877</li> </ul>
2. FileNet System	<ul style="list-style-type: none"> <li>Maha Al Aamri</li> <li>Amima Al Balushi</li> </ul>	95160084 99037093	<ul style="list-style-type: none"> <li>990</li> <li>878</li> <li>.</li> </ul>
3. Budget System	<ul style="list-style-type: none"> <li>Yahya Al Rashdi</li> <li>Anish Baby</li> </ul>	99811144 92276170	<ul style="list-style-type: none"> <li>877</li> <li>872</li> </ul>
4. HR Systems (Server Availability)	<ul style="list-style-type: none"> <li>Anish Baby</li> <li>Jamal Al Saifi</li> </ul>	92276170 92563576	<ul style="list-style-type: none"> <li>872</li> <li>873</li> </ul>
5. BCSB System	<ul style="list-style-type: none"> <li>Yahya Al Rashdi</li> <li>Maha Al Aamri</li> <li>Amima Al Balushi</li> </ul>	99811144 95160084 99037093	<ul style="list-style-type: none"> <li>877</li> <li>990</li> <li>878</li> <li>.</li> </ul>
6. RTG/ACH Systems	<ul style="list-style-type: none"> <li>Jamal Al Saifi</li> <li>Anish Baby</li> <li>Omar Ali Alzidi</li> <li>Yahya Al rashdi</li> </ul>	92563576 92276170 96648411 99811144	<ul style="list-style-type: none"> <li>873</li> <li>872</li> <li>991</li> <li>877</li> </ul>
7. ECC System	<ul style="list-style-type: none"> <li>Maha Al Aamri</li> <li>Amima Al Balushi</li> <li>Omar Ali Alzidi</li> <li>Yahya Al rashdi</li> </ul>	95160084 99037093 96648411 99811144	<ul style="list-style-type: none"> <li>990</li> <li>878</li> <li>990</li> <li>877</li> </ul>
8. Website/SMS	<ul style="list-style-type: none"> <li>Jamal Al Saifi</li> </ul>	92563576	<ul style="list-style-type: none"> <li>873</li> </ul>
9. IT Security	<ul style="list-style-type: none"> <li>Usama Al Hosni</li> <li>Omar Ali Alzidi</li> </ul>	95758844 96648411	<ul style="list-style-type: none"> <li>874</li> <li>991</li> </ul>
10. Support: -Network connection.  -PC, Printers (Hardware) - Operating System support  -Access rights.  -Network software.	<ul style="list-style-type: none"> <li>Jamal Al Saifi</li> <li>Omar Ali Alzidi</li> <li>Usama Al Hosni</li> </ul>	92563576 96648411 95758844	<ul style="list-style-type: none"> <li>873</li> <li>991</li> <li>874</li> </ul>



## **Branches Network**

<b>Branch</b>	<b>Name</b>	<b>Office Number</b>	<b>Mobile Number</b>
Salalah	Muneer Hinai	2321 0900	99438767
Nizwa	Abdullah Jabir Hinai	2541 0040	95555625
Sohar	Saed Felaty	2684 3955	99342555
Musanah	Yasser Zadjali	2686 8997	99350100
Sur	Haitham Al Maskari	2554 3500	99005745
Ibra	Mohammed mukhiny	2557 1545	9297 6555
Khasab	Suhaila Shuhy	2673 1258	9927 7790
Buraimi	Khouyatar Manmari	2564 0300	9279 9996
Masirah	Saud Amri	2550 4136	99345867
Mahout	Said Al Shawi	2544 8311	9960 2228
Al Kamil	Salim Harthy	2555 8399	9934 9134
Mirbat	Abdullah hadeed	2326 8600	9949 9991
Al Khuwair	Nassar Al Habsi	2448 7794	9920 3441
Ibri	Abdullah nasery	2568 8690	99385595
Saham	Yousif Shizawy	2685 5958	9946 4393
Seeb	Talal Zadjali	24281724	9551 1440
Rustaq	Mubarak Mirky	2687 9330	9981 1500
Regional- Sharqiyah	Mohammed Rasbi	2557 1965	99458400
Regional- Batinah	Saif Zeidy	2684598	9594 0669